

# Terms and Conditions

## Orders (general):

Orders will be accepted by Café Tables under the following terms and conditions. Where the terms and conditions on a customer's purchase order conflict with those in this document, those in this document shall prevail.

A written purchase order or written instruction against an open purchase order is required with each order. If a written purchase order is not sent by the customer then the customer may choose to use the Sales Order generated by Café Tables as the method of product description within an order. It is the customer's responsibility to review the order and make corrections prior to the beginning of work.

## Payment Terms:

A 50% non-refundable deposit is required to initiate an order. The deposit serves to cover initial material and labor costs as well as to reserve inventory for the customer. Final payment is due prior to shipment. Final payment must be received within 60 days of the initial deposit unless otherwise specified in the original purchase order. If final payment is not received within the agreed to time then the deposit is forfeit. FOB Spartanburg, SC.

## Returns:

Returns will be accepted at the sole discretion of Cafe Tables. Returns without a Cafe Tables Return Authorization number will be refused. Return authorization numbers must be requested within 15 days of the customer's receipt of the product. All returns will be subject to a minimum 30% restocking fee. The restocking fee is variable and is a function of the product.

Items that are lost or damaged during shipping must be reported within 15 days of receipt of product. Cafe Tables can not file claims after 15 days and will not be held responsible for lost or damaged items.

## Granite:

Since granite is a natural product, with naturally occurring variations in color, tone, granularity, pattern, etc. These variations are expected and are the source of its natural beauty. Our photos accurately represent typical color, tone, granularity, and pattern. However, due to variance in a computer monitor's ability to accurately display colors, as well as poor color interpretation in many printers, we recommend the use of our samples when selection is critical. Samples are available upon request.

## Wood Stains:

Our chairs are made from European Beechwood. They are a beautiful hardwood that is ideal for commercial use. Chairs are a natural product and will have differing wood grain from one chair to the next. The natural properties of the wood will cause stains to vary slightly. Stains shown on the web page provide reasonably accurate representation of the chairs. However, due to variance in a computer monitor's ability to accurately display colors, as well as poor color interpretation in many printers, we recommend the use of our samples when selection is critical. Samples are available upon request.

## Café Tables, LLC

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